



Contact Information

Your dedicated team is here to assist you!

Please use the reference guide below to find the best contact for your question or need.

Role, Department or Company	Name	How to reach them	How they can assist you
The Resort Amenity Center	Esplanade at Artisan Lakes	P: 941-479-6575 E: EALMemberCare@TeamEsplanade.com	Esplanade at Artisan Lakes information
Resort Manager	Ashley Cooper	P: 941-479-6575 E: Ashley.Cooper@TeamEsplanade.com	Lifestyle, Events, Sport Courts, Fitness, Spa, Clubs, Café or Resort Amenity Center questions or concerns
Community Association Manager	Catherine Gangloff	P: 941-479-6575 E: Catherine.Gangloff@TeamEsplanade.com	HOA Management, ARC applications, Enforcement, General property questions and concerns
Landscape Portal	Mainscape https://www.mainscape.com/customer-care/	P: 800-481-0096 E: CustomerService@Mainscape.com	Landscape, Irrigation
Troon Customer Service	Customer Service	P: 800-720-0028 E: MemberServices@TeamEsplanade.com	HOA Management, Accounting, Afterhours emergencies
Esplanade Resort Experiences	Customer Service	P: 877-840-1088 E: info@EsplanadeResortExperiences.com	Esplanade Resort Information
Taylor Morrison Warranty & Customer Service	Rosie Perez	E: ROPerez@TaylorMorrison.com	Warranty issues relating to your home
CDD (Community Development District)	James Ward	P: 954-658-4900 E: JimWard@JPWardAssociates.com	All CCD questions, Comments and concerns
Location	Hours of Operation	Season	Season or Holiday Hours
Resort Amenity Center	Monday-Saturday/Sunday	9 a.m.–5 p.m./12 p.m.–5 p.m.	
Fitness Center	Monday-Sunday	24/7	
Sales Gallery	Monday, Tuesday, Thursday, Saturday	10 a.m.–6 p.m.	
Spa	Monday, Thursday-Saturday	By Appointment Only	